

Job Description for UX Designer – Product

Job Status: Exempt, Full Time

Reports to: UX Director

The Company

Gray Matter Analytics is a rapidly growing early-stage company headquartered in Chicago, with offices in New York. Gray Matter Analytics Value-Based Care (VBC) Analytics Solutions provide value in three distinct ways.

- We partner with customers to deliver tailored solutions to optimize value-based care performance through our advisory and implementation services.
- We leverage a catalog of measure calculations and advanced analytic models, together with predictive insights to accelerate value through our business solution accelerators.
- Our solutions are delivered using our cloud-native, highly configurable CoreTechs[®] engine.

We transform healthcare organizations into data and insights-driven enterprises. We bring the right insights to the right stakeholder at the right time to improve decision making and outcomes, and lower cost, improve quality and enhance VBC performance.

The Position

The UX Product Designer will serve as a key member for the experience design team to deliver the best-in-class design solutions. This individual will be a part of a dynamic and fast-paced Agile Product Organization and work directly with the UX Director as well as the product team members to ensure timely and high-quality delivery of roadmap product priorities. The UX Designer will also be directly responsible for the delivery of high quality, thoughtful design solutions including presentation of design solutions, coordinating relevant user research, and final delivery of specifications to the development team. This role also provides the opportunity to have hands-on involvement in the design of products that are most critical to the business.

Essential Job Functions

- Work with the Experience Design Director and the Product team to solve complicated product problems
- Translate business requirements and acceptance criteria into great experiences for the users
- Advocate for the user and driving a user-centric product design solution
- Design product solutions in Sketch and prototype flows in InVision
- Work with an existing design system to provide a consistent product experience
- When needed, create new UX design patterns for the design system
- Create wireframes, mockups, user flows, prototypes, process flows, design requirements and site maps to effectively communicate user interaction and design concept
- Design elegant solutions to complex workflows

- Provide completed design artboards via Zeplin to the development team
- Partner and work alongside product engineers to ensure the UX is implemented according to specs to promote intuitive and engaging product design
- Meet at various stages of the design process to communicate the solution
- Present design solutions to various stakeholders in a clear and concise manner
- Continuously iterate on the product experience based on user feedback
- Embrace challenges and bring new ways of thinking
- Keep abreast of design, accessibility, and user research best practices and trends

Qualifications & Desired Skills

- Minimum of three years of experience as a UX/UI Designer
- Experience in the following design areas: design thinking, visual design, interaction design, user flows, information architecture, content storytelling, wireframing, final page product design, and prototyping
- Experience working with the following design tools: Sketch, InVision and Zeplin
- Strong portfolio of design projects/wireframes/interactions/workflows/research
- Excellent written and verbal communication skills with the ability to present and articulate complex business and software design requirements in a clear and concise manner to a variety of audiences
- A diverse portfolio that reflects critical thinking and design excellence
- Comfort in a fast-paced, highly dynamic environment with multiple stakeholders
- Works well with other team disciplines and can encourage teams to adopt product design solutions, but also can adapt designs to time and feasibility
- A good attitude and the ability to take feedback from stakeholders in a positive way

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